Giadinhtiendung e-commerce website

**Use-Case Specification:** View orders

**Version** 0.1

**Revision History**

| **Date** | **Version** | **Description** | **Author** |
| --- | --- | --- | --- |
| 11/14/23 | 0.1 | Initial writings | Nguyễn Gia Khánh |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Table of Contents**

1. Use-Case Name

1.1 Brief Description 4

2. Flow of Events 4

2.1 Basic Flow 4

2.2 Alternative Flows 4

3. Special Requirements 4

4. Preconditions 4

5. Postconditions 4

6. Extension Points 4

**Use-Case Specification:** View orders

# **Use-Case Name**

## **Brief Description**

This use case outlines the steps for a buyer to view the status and details of their orders after making a purchase on the online shop

# **Flow of Events**

## **Basic Flow**

1. The buyer navigates to the order history section on the online shop
2. The system displays a list of the buyer's past orders, organized chronologically
3. The buyer selects a specific order from the list to view its details
4. The system presents detailed information about the selected order
5. The buyer can view the availability status of each product in the order
6. If applicable, the buyer can check the current shipping status of the order
7. The system displays the current status of the order

## **Alternative Flow**

1. If the buyer has not completed any purchases, the system notifies the buyer that there are no previous orders to display

# **Special Requirements**

## The system should provide clear and easily understandable order status descriptions

## If there’re any issues or delays,the system provide relevant information,contact details for customer support

# **Preconditions**

* 1. The buyer is logged into their account on the e-commerce website
  2. The buyer has completed at least one purchase transaction

# **Postconditions**

## The buyer has successfully viewed the details and status of the selected order

# **Extension Points**

There’s no extension point in this use case